

# South Cambridgeshire District Council

Scrutiny and Overview Annual Report 2015/16

## FOREWORD Scrutiny and Overview Committee



Foreword to be inserted Councillor Roger Hickford, Chairman of the Scrutiny and Overview Committee

# FOREWORD Partnerships Review Committee

# Foreword to be inserted Councillor Ben Shelton, Chairman of the Partnerships Review Committee



The aim of the Council's scrutiny and overview function is to provide an open and transparent forum in which to investigate whether South Cambridgeshire District Council's policies and services are meeting the needs of local people.

Scrutiny and overview committees do not have any decision-making powers, but they do have the power to influence and make evidence-based recommendations to decision-takers. Such recommendations could be informed via performance monitoring, best practice, expert advice, or liaison with stakeholders, partners, service users or members of the public. Scrutiny and overview committees are often described as a Council's 'critical friend'.

Scrutiny and overview committees can also challenge executive decisions, taken by Cabinet, individual Portfolio Holders and occasionally Chief Officers. The Chairman of the Scrutiny and Overview Committee or any five Councillors can, in certain circumstances, 'call-in' a decision that has been made but not yet implemented in accordance with the Council's Scrutiny and Overview Committee Procedure Rules. The Committee is then able to interview the relevant member of Cabinet or officers, examine the evidence and suggest improvements to the decision, or refer it to Full Council for further consideration.

Effective scrutiny provides an additional, independent resource for reviewing decisions and policies without being divisive or confrontational. Councillors on scrutiny and overview committees are in a unique position to influence policy and contribute to the decision-making process.

When working well, scrutiny and overview can help to:

- get to the heart of issues
- develop new ideas
- engage and provide a voice for service users
- improve decision-making
- strengthen accountability
- contribute to policy development
- monitor and improve services

## Scrutiny and Overview at South Cambridgeshire District Council

South Cambridgeshire District Council has two scrutiny and overview committees; the Scrutiny and Overview Committee and the Partnerships Review Committee, both of which consist of nine non-executive District Councillors drawn from the political groups in the same proportion as they are represented on the Council as a whole.

The Partnerships Review Committee was introduced to the Council's committee structure on 23 May 2013 at the Annual General Meeting of the Council, where the size of the Scrutiny and Overview Committee was reduced from thirteen to nine. The Partnerships Review Committee has a specific remit to scrutinise, challenge and hold decision takers to account on issues relating to the work of those organisations in the area of South Cambridgeshire, which may or may not involve formal partnerships. Whilst the Partnerships Review Committee retains its role of holding executive decision takers to account and centres on those issues considered as 'internal'.

The following Councillors served on the respective committees for the 2015/16 municipal year:

### Scrutiny and Overview Committee

Chairman: Councillor Roger Hickford Vice-Chairman: Councillor Kevin Cuffley Councillors: David Bard Henry Batchelor Grenville Chamberlain Graham Cone (from February 2016) Jose Hales Philippa Hart Bunty Waters David Whiteman-Downes (until February 2016)

The following Councillors were available as substitutes during the year:

Councillors: Graham Cone Christopher Cross Val Barrett Anna Bradnam Neil Davies Douglas de Lacey Andrew Johnson Lynda Harford Deborah Roberts Ed Stonham

#### Partnerships Review Committee

Chairman: Councillor Ben Shelton Vice-Chairman: Councillor James Hockney Councillors: David Bard Henry Batchelor Kevin Cuffley Andrew Fraser Jose Hales Roger Hall Janet Lockwood

The following Councillors were available as substitutes during the year:

Councillors: Grenville Chamberlain Neil Davies Douglas de Lacey Tumi Hawkins Peter Johnson Tony Orgee Deborah Roberts Ed Stonham Bunty Waters Aidan Van De Weyer

## How do the scrutiny and overview committees decide what to scrutinise?

The scrutiny and overview committees set their own work programmes and topic suggestions can be gained from numerous sources, including: -

- individual Councillors
- local petitions
- partner organisations
- officers
- residents
- Portfolio Holder Scrutiny Monitors
- the Council's Forward Plan of key decisions

Programme planning takes place at the start of the municipal year and the committee's work programmes are considered as standing items at every meeting of each committee. Additional items for consideration will usually be added during the year as and when they arise, which can be a mixture of one-off topics and items that may require more in-depth review.

The Chairman and Vice-Chairman of the two scrutiny and overview committees usually meet with officers from Democratic Services to agree upon the agenda content and running order prior to each of their meetings.

The Partnerships Review Committee and the Scrutiny and Overview Committee use a work programme prioritisation tool which enables both committees to assess those items that have been suggested or put forward and ascertain whether they should be included in their work programmes, as well as determine their level of priority.

Items included in the work programme usually go through an initial scoping process. This provides an opportunity to consider the rationale behind the Partnerships Review Committee or the Scrutiny and Overview Committee looking into the particular issue, the purpose or objective of scrutiny involvement and a methodology or approach that will be followed for the piece of work.

## **Scrutiny Reviews**

Scrutiny Reviews provide the Partnerships Review Committee and the Scrutiny and Overview Committee with opportunities to consider specific issues in more detail, sometimes outside of formal meetings involving a small group of Councillors with experience, expertise or an interest in the subject being reviewed. The Partnerships Review Committee or Scrutiny and Overview Committee will ultimately agree whether or not a Scrutiny Review on a particular issue will be undertaken. Any initial requests for Scrutiny Reviews will go through a scoping process to outline terms of reference for the review and identify how the piece of work should be conducted. Reviews could be undertaken through one of the following options:

#### Scrutiny Review by the Full Committee

A Scrutiny Review by the full Partnerships Review Committee or Scrutiny and Overview Committee could take place when all Councillors on the relevant committee express an interest in scrutinising a specific issue. These meetings would normally be held in public with the review culminating in formal recommendations to a decision taker.

### Scrutiny Review by a Task and Finish Group

Task and Finish Groups are typically established when significant research and evidence gathering is necessary to assist in the production of a comprehensive report substantiating a set of recommendations to decision takers. An appropriate timetable would be agreed at the commencement of the Scrutiny Review, with most Task and Finish Groups aiming to have completed their reviews by six months. These meetings are usually not held in public.

### Scrutiny Review by an Informal Working Group

Informal Working Groups with relevant officers, Portfolio Holders or external parties are an effective means of undertaking Scrutiny Reviews that do not require significant research or evidence and can be completed in a much shorter timescale. Formal recommendations can still come out of a review carried out by Informal Working Groups, but a comprehensive report is usually unnecessary. The informal format of these meetings would mean that they are not held in public.

#### Scrutiny Review by a Focus Group

A Focus Group could carry out a Scrutiny Review on any issue that requires an urgent response. It would take the shape of a significant fact-finding exercise, taking up one or two full days in an intensive session with very little research required and report its outcomes to relevant officers or decision takers.

# Work of the Partnerships Review Committee during 2015/16

The Partnerships Review Committee met on four occasions in the 2015/16 Municipal Year. This was as follows:

#### 16 June 2016

## Policing, Crime and Disorder

Cambridgeshire Constabulary's Chief Superintendent and Chief Inspector attended the meeting along with the Director of Public Engagement and Communications and the Outreach Worker from the Cambridgeshire Police and Crime Commissioner's Office.

An in depth discussion took place which included amongst other issues, discussion around the perception and reporting of crime in South Cambridgeshire. Awareness was being raised in the district about human trafficking and the exploitation of vulnerable people and immigrants, which was also discussed in depth.

Representatives from the Police and Crime Commissioner's Office updated the committee on current and future projects and Members were able to raise and discuss local issues, such as Police Community Support Officers and the Rehabilitation of Offenders programme.

#### 22 September 2016

#### **Bus Services**

The Managing Director of Stagecoach attended this meeting alongside representatives from Cambridgeshire County Council's Passenger Transport team.

The provision of bus services, school transport, community transport, bus zoning and fares and evening services were discussed. A summary of South Cambridgeshire District Council's Community Transport Strategy was also summarised.

## 28 February 2016

#### Cambridgeshire County Council's Budget Proposals

Cambridgeshire County Council's Chief Executive, Service Director for Adult Social Care, Children, Families and Adults (CFA) Directorate and Executive Director for Economy, Transport and Environment attended the meeting to present the County Council's budget proposals. The Service Director for Adult Social Care and CFA gave a presentation which covered the CFA budget and strategy, Adult Social Care, Older people and adults with mental health needs.

The County Council's Executive Director for Economy, Transport and Environment (ETE) gave a presentation setting out the Business Plan proposals for the ETE Directorate.

Members raised local issues with the County Council representatives, including the funding of Adult Social Care, partnership working and the withdrawal of school transport.

## **Outside Bodies**

The Council's Civic Affairs Committee agreed on 5 December 2013 that Members appointed to outside bodies should provide written update reports to the Partnerships Review Committee. Updates on the following outside bodies were received by the Committee:

- Cambridgeshire Advisory Group on Archives and Local Studies
- The Carers' Trust
- The Farmland Museum
- Cambridge International Airport Consultative Committee
- Waterbeach Level Internal Drainage Board
- Regular updates on Health were provided, which included updates on the following issues and bodies:
  - The Cambridgeshire Health and Wellbeing Board
  - The Cambridgeshire Health Committee
  - The Cambridgeshire Older People's Contract
  - The Better Care Fund
  - o Older People and Adult Community Services

# Work of the Scrutiny and Overview Committee during 2015/16

The Scrutiny and Overview Committee met as a full committee on five occasions in the 2015/16 Municipal Year, as follows:

# 7 July 2015

## **Shared Services**

The Leader and Deputy Leader of the Council presented Shared Services reports and business cases ahead of their presentation to Cabinet. Reports and business cases for Legal, ICT and Building Control Shared Services were presented and discussed. The committee endorsed the recommendations to Cabinet and made two recommendations regarding performance monitoring of the service and scrutiny of the legal practice business plan.

## Position Statement on Finance and Performance

As part of his responsibility for overseeing a robust process for managing performance, the Corporate and Customer Services Portfolio Holder presented the Council's Year End Position Statement on Finance, Performance and Risk before this was presented to Cabinet. This enabled Members to maintain a sound understanding of the Council's financial position and performance.

## Orchard Park Task and Finish Group

The Chairman of the Orchard Park Task and Finish Group updated the committee on the ongoing work of the group.

## 5 November 2015

## **Quarterly Position Statement on Finance, Performance and Risk**

The Portfolio Holders for Finance and Staffing, and Corporate and Customer Services presented the Council's second Quarterly Position Statement on Finance, Performance and Risk. This provided a statement on the Council's position with regard to its General Fund, Housing Revenue Account and Capital budgets, corporate objectives, performance indicators and strategic risks and was presented to the committee before it was presented to Cabinet for approval.

## **Review of the Corporate Plan**

The Corporate and Customer Services Portfolio Holder presented a review of the Council's Corporate Plan, inviting comments and suggestions on the Corporate Plan from committee members. A number of recommendations were made by the committee regarding wording of some of the sections in the Corporate Plan, which were incorporated.

## Draft Medium Term Financial Strategy

The Finance and Staffing Portfolio Holder presented the Council's Medium Term Financial Strategy before it was presented to Cabinet at its November 2015 meeting.

#### **Review of Lessons Learned from Orchard Park**

A report outlining the findings of the Orchard Park Task and Finish Group was presented by Councillor Lynda Harford who had led the work of the group. 20 final recommendations were presented to and agreed by the committee, which recommended their full endorsement to Cabinet.

At this meeting, the Housing Portfolio Holder also updated the committee on the negative implications for the Council of Government budget announcements regarding housing.

#### 4 February 2016

### **Business Improvement and Efficiency Programme - Commercialisation**

The Council's Corporate Programme Manager presented a report providing the committee with an overview of the Council's Commercialisation Programme approach to service delivery, the aim of which was to generate income for the Council and identify further savings. This was discussed in depth and the committee confirmed its support for the programme.

#### **Customer Contact Service Annual Performance Review 2015**

The Benefits Manager presented the Customer Contact Centre's Annual Performance Review. This provided the committee with an annual update on the performance of the Contact Centre for 2015. The committee congratulated the Benefits Manager on the improving performance of the Contact Centre.

#### Medium Term Financial Strategy

The Council's Medium Term Financial Strategy was presented to the committee before its presentation to the February 2016 Cabinet meeting and subsequent approval at February's meeting of full Council.

#### Corporate Plan 2016-2021

The Corporate and Customer Services Portfolio Holder presented the Corporate Plan 2016-2021 ahead of its presentation to Cabinet.

## **Quarterly Position Statement on Finance, Performance and Risk**

The Corporate and Customer Services Portfolio Holder presented the Council's third Quarterly Position Statement on Finance, Performance and Risk. This was presented and discussed before its presentation to Cabinet at its February 2016 meeting.

## 7 April 2016

\*\* Text to be inserted after meeting\*\*

# Scrutiny and Overview Committee Orchard Park Working Group

The Orchard Park Working Group continued the work it had started in July 2014, to review the lessons learned from the development of Orchard Park. The group's remit was to look at how recommendations made in 2008 by the Scrutiny and Overview Committee regarding Orchard Park had been implemented, if they had been applied to subsequent developments and what the effects of them had been. The group completed its work and presented 20 recommendations to Cabinet in January 2016, all of which were endorsed. The final report and recommendations can be viewed on the Council's website:

http://scambs.moderngov.co.uk/documents/s92913/TF%20Group%20Report%20Jan16. pdf

Membership of the group:

- Councillor Lynda Harford (Chairman)
- Councillor David Bard
- Councillor Kevin Cuffley
- Councillor Jose Hales
- Councillor Janet Lockwood
- Councillor Bunty Waters

The group was supported by the Sustainable Communities and Partnerships Manager and a Democratic Services Officer.

# **Monitoring Cabinet Portfolio Holders**

Portfolio Holders at South Cambridgeshire District Council in 2015/16 took the majority of their decisions at public Portfolio Holder Meetings. Members of the Scrutiny and Overview Committee were allocated as Scrutiny Monitors for specific Portfolios and attended these meetings to develop greater knowledge in an area of the Council's work, as well as offering well informed challenge and influence. Scrutiny Monitors for 2015/16 were allocated as follows: -

| Cabinet Portfolio                     | Scrutiny Monitor      |
|---------------------------------------|-----------------------|
| Leader of the Council                 | Cllr Lynda Harford    |
| Deputy Leader Finance and Staffing    | Cllr Roger Hickford   |
| Corporate and Customer Services       | Cllr Henry Batchelor  |
| Economic Development                  | Cllr Philippa Hart    |
| Environmental Services                | Cllr David Bard       |
| Housing                               | Cllr Bunty Waters     |
| Planning                              | Cllr Kevin Cuffley    |
| Strategic Planning and Transportation | Grenville Chamberlain |

## Call-in

Call-in is usually a last resort, when other means of influencing decision-making have failed. Any Call-in would be considered by the Scrutiny and Overview Committee, but this procedure was not used during the 2015/16 municipal year.

## Training and development

No requests for training were received in the 2015/16 Municipal Year.

### Contact us

If you would like to know more about the Scrutiny and Overview Committee at South Cambridgeshire District Council please contact the Democratic Services Team Leader, Graham Watts, on (01954) 713030 or <u>democratic.services@scambs.gov.uk</u>.